





Public Library, Life-Long Learning Institute
Matrix Outcomes Model, Categories and General Indicators

 Categories

 Indicators

Administrative/Operational Effectiveness	Learning Community	Program Offerings
<ul style="list-style-type: none"> • Facilitator • Membership development • Outreach participant • Focused facilitation • Resources • Staff effectiveness 	<ul style="list-style-type: none"> • Community building • Community relationships • Environment • Intentional inclusivity • Program outreach 	<ul style="list-style-type: none"> • Depth breadth content • Flexible access • Impact learning • Participant driven content • Promotion publicity