



**Family Advocates Resources for Families & Communities (RFC) of Santa Clara, CA**  
**Matrix Outcomes Model, Categories and General Indicators**

 Categories

 Indicators

<p><b>Adult Education and Employment Skills</b></p> <ul style="list-style-type: none"> <li>• Job skills, work history</li> <li>• Educational development</li> </ul>	<p><b>Children’s Care and Safety</b></p> <ul style="list-style-type: none"> <li>• Access to quality child care</li> <li>• Tobacco safety</li> <li>• Injury prevention</li> </ul>	<p><b>Children’s Development</b></p> <ul style="list-style-type: none"> <li>• Age-appropriate development</li> <li>• Verbal communication</li> </ul>
<p><b>Basic Needs</b></p> <ul style="list-style-type: none"> <li>• Resources for clothing</li> <li>• Resources for furniture</li> <li>• Resources for nutritious food</li> </ul>	<p><b>Community Engagement</b></p> <ul style="list-style-type: none"> <li>• Knowledge of and access to community resources</li> <li>• Engagement with community groups/activities</li> <li>• Connected with local schools</li> <li>• Availability of community services in neighborhood</li> </ul>	<p><b>Family Relations</b></p> <ul style="list-style-type: none"> <li>• Conflict resolution skills</li> <li>• Family communication skills</li> <li>• Extended family support</li> </ul>
<p><b>Financial Stability</b></p> <ul style="list-style-type: none"> <li>• Quality of employment</li> <li>• Income level of basic family expenses</li> <li>• Budgeting skills and knowledge of financial resources</li> </ul>	<p><b>Health</b></p> <ul style="list-style-type: none"> <li>• Ability to afford health care</li> <li>• Status of physical health</li> <li>• Access to health resources</li> <li>• Quality of well-being and level of coping</li> <li>• Dental health</li> </ul>	<p><b>Immigration/Resettlement</b></p> <ul style="list-style-type: none"> <li>• Immigration status</li> <li>• Language skills</li> <li>• Maintain cultural identity</li> </ul>
<p><b>Parent/Child Relationships</b></p> <ul style="list-style-type: none"> <li>• Nurturing</li> <li>• Enrichment</li> <li>• Family rules and discipline</li> <li>• Quality of social support system</li> </ul>	<p><b>Shelter</b></p> <ul style="list-style-type: none"> <li>• Housing resources</li> <li>• Stability of housing adequacy for family size</li> <li>• Health and safety of housing environment</li> </ul>	<p><b>Substance Abuse</b></p> <ul style="list-style-type: none"> <li>• Substance abuse as a coping mechanism</li> </ul>
<p><b>Transportation</b></p> <ul style="list-style-type: none"> <li>• Access to transportation based on need level</li> </ul>		